

Adult Social Care, Health & Housing

Director : Julie Ogley

Portfolio Holder Social Care and Health - Cllr Carole Hegley
Portfolio Holder for Housing - Cllr Rita Drinkwater

Social Care Indicators	CIPFA Comparator Group 08/09	Unit	Good is	Outturn 09/10	Quarter 1 Apr -Jun	Quarter 2 Jul - Sept	Quarter 3 Oct - Dec	Quarter 4 Jan - Mar	Trend Comparison	Year to Date	Performance Judgement (Q compared with Q)	Target 10/11	Comments
NI 136 - People supported to live independently (per 100,000 pop)	3,558	No.	High	3,435	3,668	3809.4	3,328.0	3,042.6	Qtr on Qtr	3,042.6	↓R	4,295	Provisional figure - final figure available end May 2011. The review of the definition of community based services is now complete, with only those receiving regular support being recorded. As anticipated, this has resulted in the target not being achieved, but provides a more accurate picture of the number of people receiving support to live independently.
NI 130 - Clients receiving self directed support	5.6%	%	High	14.40%	15.91%	15.80%	23.60%	30.42%	Qtr on Qtr	30.42%	↑G	30%	Provisional figure - final figure available end May 2011. This indicator reports the number of people receiving self directed support (personal budgets and direct payments) as a percentage of the total number of people supported to live independently and, as a result, the review of the definition of community based services has had a positive effect on this measure. The target has provisionally been achieved as a result of this review and the continuing increase in the number of people receiving a personal budget (an increase of over 300 since December 2010).
NI 135 - Carers receiving needs assessment or review & a specific carer's service, or advice and Information	18.3%	%	High	23.90%	22.21%	18.90%	21.40%	31.39%	Qtr on Qtr	31.39%	↑G	30%	Provisional figure - final figure available end May 2011. This indicator is also measured as a percentage of the total number of people supported to live independently and, as a result, the review has had a positive effect on this measure. Additional work was undertaken during the quarter to identify why the number of joint assessments/reviews were declining, which identified a recording issue. This has now been corrected and clear instructions issued to ensure the data quality of this measure. As a result of these actions the target has provisionally been achieved.
Average time taken for SOVA investigation (days)	NA	No. Days	Low	38	25	51	45	69	Qtr on Qtr	50	↑R	30	As reported previously, the completion of a number of complex investigations still continue to have an effect on this measure. Long standing investigations continue to be reviewed on a regular basis, to ensure that the necessary actions are being taken and, where appropriate cases, are closed.
NI 125 Achieving independence for older people through rehabilitation / intermediate care	80.0%	No.	High	50.30%	NA	NA	NA	NA	Qtr on Qtr	NA	-	-	Outturn not available until end May 2011.
D40 - Clients receiving a review	NA	%	High	76.20%	NA	73.40%	71.90%	73.80%	Qtr on Qtr	73.80%	↑R	80%	Whilst there has been an improvement in performance from the last quarter, performance is still below the target. However, the resources available within the Review Team have been redirected during the year, including developing support plans for service users and serious concern cases, which has had an adverse affect on performance. Following on from the Workforce Review, the reviewing capacity within the community teams will be strengthened, which will result in improvements in performance.

Housing Indicators	CIPFA Comparator Group 08/09	Unit	Good is	Outturn 09/10	Quarter 1 Apr -Jun	Quarter 2 Jul - Sept	Quarter 3 Oct - Dec	Quarter 4 Jan - Mar	Trend Comparison	Year to Date	Performance Judgement (Q compared with Q)	Target 10/11	Comments
NI 156a - Number of households living in temporary accommodation	107	No.	Low	32	26	39	37	37	Qtr on Qtr	37	● G	47	Continuing successful homelessness prevention has ensured that this figure has been managed well. However, demand for housing advice has increased throughout the year and this figure has come under increased pressure and is volatile. The number of council voids available to rent has continued to decrease and the supply of new homes is stagnant, coupled with tough economic conditions, more households have been inevitably forced into a situation of homelessness.
NI 156b - Number of households living in temporary accommodation (households with dependants / pregnant)	NA	No.	Low	22	18	32	26	32	Qtr on Qtr	32	↑ R	30	
NI 158 - Percentage of non decent homes (Council stock)	17.6%	%	Low	0.60%	4.70%	1.60%	0%	0%	Seasonal Quarter (Q4 2009/10 = 0.6%)	0%	↑ G	Profile Target Q1: 4.7% Q2: 2.3% Q3: 0.0% Q4: 0.0%	The national target for decent homes has been met.